

## **Member Services**

Amanda Perrine

July 2024 (for June 2024)

### **Things That Happened:**

1. The first Global Sandwich Program was a big success. There were 20 registered for the program, and 17 attended. Our presenter cancelled at the last minute, but we were able to connect with Nyoc Huynh from across the street at Salt City Market. She had amazing stories about her life in Viet Nam and the US, and everyone loved her food.
2. At the CNYPride parade and festival, the system had 21 library staff (and family members) walk in the parade, and 8 library staff assist at the tent.
3. Heatwave! The delivery team worked through some intense heat in June. We had a stretch of intense heat that did not slow down delivery. We were provided a reprieve from the temps due to Juneteenth. In the future we may make modifications to delivery in instances of high heat. June also saw the team move tents, podiums and multiple supply orders for different events.

### **Looking Forward To:**

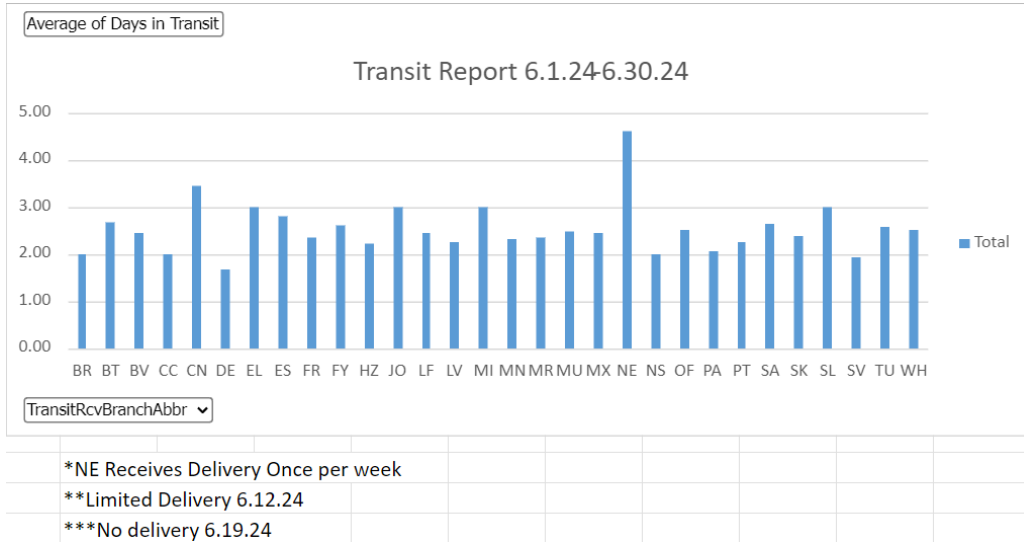
1. Kitchen Literacy Project: Next Global Sandwich will be July 24, with Sherry and David Chin making Taiwanese gua bao. Sherry has been a student in the Friday conversation class for over a year.
2. Processing the 2024 outreach mini-grant applications.
3. Construction grant submissions!

### **Things Needed From the Board:**

1. Continue to get your training hours in and reported to Sharon
2. Save the date: TAC meet & greet at Onondaga Free, Tuesday, September 23<sup>rd</sup> at 5:30pm

“The health of our civilization, the depth of our awareness about the underpinnings of our culture and our concern for the future can all be tested how well we support our libraries.” **Carl Sagan**

**Metrics (Average Days in Transit)**



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
2023	2.74	3.16	2.30	2.32	3.07	2.45	2.62	2.83	2.4	2.63	2.9	3.16
2024	2.53	2.57	2.14	2.61	2.27	2.36						

- Amy visited three more ENL classes for library orientation and registration for 54 library cards.
- We were at 10 outreach events for a total of 2,214 interactions with community members and special client groups!
  - New cards created on outreach – 77; updated existing accounts – 82!
- 2 Trustee trainings: Manlius and OCPL